| To be printed on a PINK colored sheet. |  |   |   | MEEZAN BANK LIMITED                       |   |                               |                               |                               |                               |                               |   |   |   |   |  |  |
|--|--|---|---|---|---|-------------------------------|-------------------------------|-------------------------------|-------------------------------|-------------------------------|---|---|---|---|--|--|
| A copy of this                         | form is also ava                               | ilable in Urdu.   |   |   |   |                               |                               |                               |                               |                               |   | ستنياب ہے۔                                | فارم کی کا پی ارد و میں بھی و             | I I I                                     |  |  |
| Meezan Bank I                          | Limited,                                       | Date: 02 - Apr - 2024                                       | 2024  |   |   |                               |                               |                               |                               |                               |   |   |   |   |  |  |
| Branch<br>City                         |  | IMPORTANT: Read th  | ANT: Read this document carefully if you are considering opening a new account. You may also use this document to compare different accounts offered by other banks. You have the right to receive KFS from other banks for comparison. |   |   |                               |                               |                               |                               |                               |   |   |   |   |  |  |
| This information                       |  | ures :<br>of the date above. Prod<br>d. Saving Accounts and |   |   |   |                               |                               |                               |                               |                               | -   |   | ed by the Bank from t                     | ime to time. Curren                       |  |  |
|  |  |   | Meezan USD<br>Current Account   | Roshan Resident<br>USD Current<br>Account | Roshan Resident<br>USD Savings<br>Account | Meezan EUR<br>Current Account | Meezan GBP<br>Current Account | Meezan USD<br>Savings Account | Meezan EUR<br>Savings Account | Meezan GBP<br>Savings Account | Roshan Resident<br>GBP Current<br>Account | Roshan Resident<br>GBP Savings<br>Account | Roshan Resident<br>EUR Current<br>Account | Roshan Resident<br>EUR Savings<br>Account |  |  |
| Currency                               |  |   | USD   | USD                                       | USD                                       | EUR                           | GBP                           | USD                           | EUR                           | GBP                           | GBP                                       | GBP                                       | EUR                                       | EUR                                       |  |  |
| Minimum                                | To open  |   | 100   | 0   | 0   | 100                           | 100                           | 100                           | 100                           | 100                           | 0   | 0   | 0   | 0   |  |  |
| Balance<br>for Account                 | To keep  |   | 0   | 0   | 1   | 0                             | 0                             | 1                             | 1                             | 1                             | 0   | 1   | 0   | 1   |  |  |
| Account Main                           | tenance Fee                                    |   | 0   | 0   | 0   | 0                             | 0                             | 0                             | 0                             | 0                             | 0   | 0   | 0   | 0   |  |  |
|  |  | ect to the applicable                                       | No  | No  | Yes                                       | No                            | No                            | Yes                           | Yes                           | Yes                           | No  | Yes                                       | No  | Yes                                       |  |  |
| Last month's d                         | leclared Profit R                              | ate. (%) per year   |   |   | 2.11%                                     | N/A                           | N/A                           | 2.11%                         | 1.20%                         | 1.25%                         | N/A                                       | 1.25%                                     | N/A                                       | 1.20%                                     |  |  |
| Profit Paymen                          | t Frequency                                    |   |   |   | Monthly                                   |                               |                               | Monthly                       | Monthly                       | Monthly                       | N/A                                       | Monthly                                   | N/A                                       | Monthly                                   |  |  |
| Provide examp<br>GBP 1,000) pe         |  | culated on USD / EUR /                                      | N/A   | N/A                                       | 1.76                                      |                               |                               | 1.76                          | 1.00                          | 1.04                          | N/A                                       | 1.04                                      | N/A                                       | 1.00                                      |  |  |
| Premature/ Ea                          | arly Encashment                                | /Withdrawal Fee   |   |   | N/A                                       |                               |                               | N/A                           | N/A                           | N/A                           | N/A                                       | N/A                                       | N/A                                       | N/A                                       |  |  |
| Service Charge<br>IMPORTANT:           |  | ne main service charges                                     | Meezan USD<br>Current Account   | Roshan Resident USD Current Account       | Roshan Resident USD Savings Account       | Meezan EUR Current Account    | Meezan GBP<br>Current Account | Meezan USD<br>Savings Account | Meezan EUR<br>Savings Account | Meezan GBP<br>Savings Account | Roshan Resident GBP Current Account       | Roshan Resident GBP Savings Account       | Roshan Resident EUR Current Account       | Roshan Resident<br>EUR Savings<br>Account |  |  |
|  | Intercity                                      |   |   |   |   |                               |                               |                               | 0                             |                               |   |   |   |   |  |  |
| Cash                                   | Intra-city                                     |   | 0   |   |   |                               |                               |                               |                               |                               |   |   |   |   |  |  |
| Transaction                            | Own ATM withdrawal                             |   | N/A   |   |   |                               |                               |                               |                               |                               |   |   |   |   |  |  |
|  | Other Bank ATM                                 |   | N/A   |   |   |                               |                               |                               |                               |                               |   |   |   |   |  |  |
|  | ADC/Digital                                    |   |   | 0   |   |                               |                               |                               |                               |                               |   |   |   |   |  |  |
|  |  | scription Charges   |   |   |   |                               |                               |                               |                               |                               |   |   |   |   |  |  |
| SMS Alerts                             | For Individual & Sole- Proprietorship Accounts |   |   |   |   |                               |                               | USD 5 or                      | Equivalent                    |                               |   |   |   |   |  |  |
|  | 2. For Entity A                                | ccounts   | USD 10 or<br>Equivalent   | N/A                                       | N/A                                       | USD 10 or<br>Equivalent       | N/A                                       | N/A                                       | N/A                                       | N/A                                       |  |  |
|  | PayPak   |   | N/A   |   |   |                               |                               |                               |                               |                               |   |   |   |   |  |  |
|  | Classic  |   | N/A   |   |   |                               |                               |                               |                               |                               |   |   |   |   |  |  |
| Debit Cards  Cheque Book               | Gold   |   |   | N/A                                       |   |                               |                               |                               |                               |                               |   |   |   |   |  |  |
|  |  | latinum   |   |   | N/A                                       |                               |                               |                               |                               |                               |   |   |   |   |  |  |
|  | Titanium                                       |   |   | N/A                                       |   |                               |                               |                               |                               |                               |   |   |   |   |  |  |
|  | World  |   |   | N/A                                       |   |                               |                               |                               |                               |                               |   |   |   |   |  |  |
|  | Infinite                                       |   |   | N/A                                       |   |                               |                               |                               |                               |                               |   |   |   |   |  |  |
|  | Issuance                                       |   |   | N/A                                       |   |                               |                               |                               |                               |                               |   |   |   |   |  |  |
|  | Stop payment                                   |   |   | Facilitates 200 200                       |   |                               |                               |                               |                               |                               |   |   |   |   |  |  |
|  | •  |   |   | Equivalent to PKR 300                     |   |                               |                               |                               |                               |                               |   |   |   |   |  |  |
|  | More than one cheque                           |   | Equivalent to PKR 600   |   |   |                               |                               |                               |                               |                               |   |   |   |   |  |  |
|  | Loose cheque                                   |   |   |   |   |                               |                               | N                             | I/A                           |                               |   |   |   |   |  |  |
| Remittance<br>(Local)                  | Pay Order                                      |   |   |   |   |                               |                               |                               | I/A                           |                               |   |   |   |   |  |  |
| Remittance                             | Foreign Demar                                  |   |   |   |   |                               |                               | S\$ 15/-OR equivalent         |                               | -                             |   |   |   |   |  |  |
| Foreign                                | Wire Transfer                                  |   |   |   |   |                               | US                            | S\$ 30/-OR equivalent         | -                             | rges                          |   |   |   |   |  |  |
| Statement of                           | Annual   |   |   |   |   |                               |                               |                               | 0                             |                               |   |   |   |   |  |  |
| Statement or Half Yearly Half Yearly   |  |   |   |   |   |                               |                               | 0                             |                               |                               |   |   |   |   |  |  |

Equivalent to PKR 25

Account

Duplicate

| Others  | Fund Transfer         | ADC/Digital Channels                | N/A    | For additional ai<br>equivalent 25,000 p<br>transaction amour | R equivalent 25,000<br>month<br>mount above PKR<br>er month 0.1% of the<br>nt or PKR equivalent<br>ever is lower | N/A    | N/A    | N/A    | N/A    | N/A    | For additional an | e IBFT upto PKR equinount above PKR equin amount or PKR equ | ivalent 25,000 per m | onth 0.1% of the |  |
|---|-----------------------|-------------------------------------|--------|---|--|--------|--------|--------|--------|--------|-------------------|---|----------------------|------------------|--|
| Digital Banking   Mobile Banking subscription (one-time & annual)   |                       |                                     | N/A    |   |  |        |        |        |        |        |                   |   |                      |                  |  |
| Mobile Banking Subscription (one-time & annual)   O   | Digital Banking       | time & annual)                      | 0      |   |  |        |        |        |        |        |                   |   |                      |                  |  |
| Clearing         Intercity         Equivalent to PKR 300         N/A         N/A <th< td=""><td>iviobile Banking subscription (one-</td><td></td><td></td><td></td><td></td><td></td><td>0</td><td></td><td></td><td></td><td></td><td></td><td></td></th<>   |                       | iviobile Banking subscription (one- |        |   |  |        |        | 0      |        |        |                   |   |                      |                  |  |
| Intercity   300   N/A   N/A   N/A   N/A   300   N/A   N/A | Clearing              | Normal                              | US\$ 5 | N/A   | N/A  | US\$ 5 | N/A               | N/A   | N/A                  | N/A              |  |
| Same Day : 500 N/A  |                       | Intercity                           | '      | N/A   | N/A  | N/A    | N/A    |        | N/A    | N/A    | N/A               | N/A   | N/A                  | N/A              |  |
|   |                       | Same Day                            | •      | N/A   | N/A  | N/A    | N/A    |        | N/A    | N/A    | N/A               | N/A   | N/A                  | N/A              |  |
| Account   | Closure of<br>Account | Customer request                    | 0      | 0   | 0  | 0      |        |        | 0      | 0      | 0                 | 0   | 0                    | 0                |  |

## You Must Know

Requirements to open an account: To open the account you will need to satisfy some identification requirements as per regulatory instructions and Bank's internal policies.

These may include providing documents and information to verify your identity. Such information may be required on a periodic basis. Please ask us for more details from branch representative or by calling our Helpline: +92 21 111-331-331/332.

Cheque Bounce: Dishonouring of cheques is subject to a criminal trial in Pakistan. Accordingly, you should be writing cheques with utmost prudence. In this regard Section 489-F of Pakistan Penal Code (PPC) applies, "Dishonestly issuing a cheque": Whoever dishonestly issues a cheque towards repayment of financing or fulfilment of an obligation which is dishonoured on presentation, shall be punished with imprisonment which may extend to three years or with fine, or both.

Safe Custody: Safe custody of access tools to your account like ATM cards, PINs, T-Pins, Cheques, e-banking usernames, passwords; other personal information, etc. is your responsibility. Bank cannot be held responsible in case of a security lapse at the customer's end. The State Bank of Pakistan or your bank will never Call/ SMS/ Mail/ Email to ask for customer's confidential details and other sensitive information related to bank account. Customer must be aware of this fact that sharing such information with anyone might cause financial fraud. Similarly, customers must be cautious of phishing emails asking the customer to click on link and for instance, change the password of his/ her bank account.

Record updation: Always keep profiles/records updated with the Bank to avoid missing any significant communication. You can contact/ visit your nearest branch for record updation or you may call at our 24/7 call center by dialing +92 21 111-331-331/ 332 from your number registered with your account.

What happens if you do not use this account for a long period? If your account remains inoperative for 12 months, it will be marked as dormant. If your account becomes dormant, you will not be able to perform any debit/withdrawal transaction. To reactivate your account, you must visit your Meezan Bank's branch with an original valid identity document. Non-Resident Pakistani customers may request their respective branch from their registered email address. Account will be reactivated subject to the fulfilment of all regulatory requirements.

Custome

Signature

Unclaimed Deposits: In terms of Section 31 of Banking Companies Ordinance, 1962 all deposits which have not been operated during the period of last ten years, except deposits in the name of a minor or a Government or a court of law, are surrendered to State Bank of Pakistan (SBP) by the relevant banks, after meeting the conditions as per provisions of law. The surrendered deposits can be claimed through the respective banks. For further information, please contact your parent/concerned branch. You will have to fulfil all required regulatory requirements that the Bank might require to proceed further.

Closing this account: In order to close your account, please visit your branch along with your original valid identity document for account closure. The Bank shall perform mandatory requirements for account closure. Any products, services or facilities linked with your account shall automatically be cancelled/deactivated subsequent to the account closure.

Expired Identity Document: Once your submitted ID document has reached its expiry, you shall be requested to submit a new valid ID document. In case a new valid ID is not submitted by the customer, the account shall be blocked by the Bank subsequent to serving one-month prior notice.

## How can you get assistance or make a complaint?

You can also write a letter to 'The Manager Customer Care Unit' and post it to our Head Office at Meezan House, C-25, Estate Avenue, Karachi Tel: +92-21-38103500 & +92-21-37133500

Fax: +92-21-36406049

Helpline: +92 21 111-331-331/332

Email: info@meezanbank.com & complaints@meezanbank.com

Website: www.meezanbank.com

## If you are not satisfied with our response, you may contact:

Banking Mohtasib Pakistan, 5th floor, Shaheen Complex, M.R. Kiyani Road, Karachi Email: info@bankingmohtasib.gov.pk

Website: www.bankingmohtasib.gov.pk

| I ACKNOWLEDGE RECEIVING AND UNDERSTAND THIS KEY FACT STATEMENT |                                   |            |                |       |  |  |  |  |
|--|-----------------------------------|------------|----------------|-------|--|--|--|--|
| Customer Name:   |                                   |            |                | Date: |  |  |  |  |
| Product Chosen:  | Product Chosen:                   |            |                |       |  |  |  |  |
| Mandate of   | f Single/Joint/Either or Survivor |            |                |       |  |  |  |  |
| account:   | Single-pointy-title of Salvivor   |            |                |       |  |  |  |  |
| Address  |                                   |            |                |       |  |  |  |  |
| Audies .   |                                   |            |                |       |  |  |  |  |
| Contact No.:   |                                   | Mobile No: | Email Address: |       |  |  |  |  |

Signature Verified